



BERTOT

Ciriè, 8/1/2025

COMPANY POLICY

MISSION

For four generations, Bertot has been the trusted partner for leading companies in various fields, producing innovative parts in metal alloys for trains, railway networks, cableways, oil & gas, large engines and many others. Through an in-depth analysis of each Customer's needs, we create tailor-made solutions following every phase of the production cycle, from the design to finished part, transforming the raw material into hundreds of unique components. Every project is a new challenge that we face with passion and determination, supported by investments in R&D, technical skills and cutting-edge technologies.

VISION

We aspire to become the reference point for quality and reliability in the production of safety parts. This commitment drives us to constantly evolve and invest in technology to improve our processes and services. We work together every day to grow, consolidate our competences and face new challenges.

Our company's Mission and Vision translate into the following commitments:

QUALITY

BERTOT S.p.A., while emphasizing its belief that market competition can be faced only through quality, undertakes to:

- Achieve a high level of Customer satisfaction, measuring it objectively through the appropriate indicators
- Meet the delivery dates agreed with the Customer
- Analyse the needs and expectations of the stakeholders by evaluating the context in which the company operates
- Promote continuous improvement
- Pay the utmost attention to prevent any failure of the products in operation
- Promote a process approach based on the analysis of both internal and external risks
- Define the KPI and PI for every business process